





**Place of Hearing: Narla**

**Appeared:**

1. **For the Complainant** – Sri Brajabandhu Naik, Repr. By Sri Akshya Kumar Naik, At/Po-Mandal, Ps-Narla, Dist.-Kalahandi.
2. **For the Respondent** - Sri Kalyan Munda (I/C A.M (F&C)), Repr. For Sri Manash Ranjan Mati, EE KEED, Bhawanipatna, TPWODL.

**Complaint Case No. BPT-173/2024**

Sri Brajabandhu Naik,  
Repr. By Sri Akshya Kumar Naik,  
At/Po-Mandal, Ps-Narla,  
Dist.-Kalahandi.  
**Con. No. 9030-0101-2526**

**COMPLAINANT**

Sri Kalyan Munda (I/C A.M (F&C)),  
Repr. For Sri Manash Ranjan Mati  
EE KEED, Bhawanipatna,  
TPWODL.

**-Versus-**

**OPPOSITE PARTY**

**GIST OF THE COMPLAINT:**

The complainant consumer Sri Brajabandhu Naik, Repr. by Akshya Kumar Naik AT/ P.O-Mandel, Ps- Narla, Dist- Kalahandi under the territorial and statutory jurisdiction of respondent.

The complainant has appeared and submitted during course of hearing at camp court at Narla on dt. 22.03.24, in brief as follows:

- 1) The complainant has appeared before the forum for bill dispute of his LT/ irrigation supply with CD of 1.5 KW having consumer no- **9030-0101-2526** under EE, KEED, Bhawanipatna.
- 2) As complained by the complainant the provisional/average bill was raised from date of power supply to 12/2022.
- 3) The complainant has intimated the same to the OP, but till date the OP remains silent for which getting no other way the complainant has approached this forum for redressal of his grievance.

The complainant has prayed for:

To revise the provisional/average bill.

**SUBMISSION OF OPPOSITE PARTY IN BRIEF:**

The OP (EE, KEED, Bhawanipatna) in its counter reply and course of hearing submitted as follows:

- 1) PVR
- 2) Bill details from April 2005 to March 2024
- 3) Date of supply 1/02/2005



- 4) Category: LT/ Irrigation Pumping and agriculture
- 5) Connected Load 1.5 KW
- 6) Meter No- TPWODL1093172
- 7) Installed on: 04/01/2023 with IMR: "0"
- 8) CMR: 1172 KwH
- 9) Meter Status: Ok
- 10) Facts of the complainant: Revision of the bill
- 11) As written version submitted by EE, KEED, Bhawanipatna as follows:
  - The consumer was billed as defective from date of power supply to 12/2022.

#### FINDINGS / OBSERVATIONS OF THE FORUM

On perusal of the complaint petition with all relevant enclosures as well as submission of OP and billing statement; the forum observes the followings:

- The complainant reiterated for provisional/average billing. The OP submitted that the consumer was billed as defective from date of power supply to 12/2022.

#### ORDER

30.05.2024

Basing on above observations, the forum passes the following order as per regulations of OERC Distribution (Conditions of Supply) Code 2019.


The OP is directed as follows:


- To revise the bill from 09/2019 to 08/2021 by taking 1-year average consumption of present meter (i.e. IMR "0" KwH on 01/2023 and FMR "709" KwH on 12/2023).

The case is disposed of accordingly.

**Compliance report must be submitted to the Forum by the opposite party after compliance otherwise it will be treated as non-compliance.**

#### Compliance Month- June-24.

  
**B. NAIK**  
Co-Opted Member  
Co-Opted Member  
GRF, Bhawanipatna

  
**K.K. PATTNAIK**  
MEMBER (Fin.)  
MEMBER  
Grievance Redressal Forum  
TPWODL, Bhawanipatna

  
**R.K. NAIK**  
PRESIDENT  
PRESIDENT  
GRF, Bhawanipatna

Copy to: -

1. Sri Brajabandhu Naik, Repr. by Akshya Kumar Naik AT/ P.O- Mandel, Ps- Narla, Dist- Kalahandi
2. EE, KEED, Bhawanipatna, TPWODL.
3. Superintending Engineer, Electrical Circle, TPWODL, Kalahandi.
4. Chief Legal, Head Quarter Office, TPWODL, Burla.

**"If the Complainant is aggrieved with this order of the Grievance Redressal Forum, he/she can make the representation to the Ombudsman-II, Qrs. No.3R-2(S), GRIDCO Colony, P.O: Bhoinagar, Bhubaneswar-751022 within 30 days from the date of order of the Grievance Redressal Forums."**